



GENERAL SUPPORT TO PUBLIC ADMINISTRATION

EPTISA's extensive business portfolio is covering most sectors of development and technical assistance intervention, among others - general support to public administration and public administration reform.

EPTISA's image as one of the leading consulting companies in the field of GENERAL SUPPORT TO PUBLIC ADMINISTRATION is supported with its wide experience in providing technical assistance to public authorities in developing and implementing policy reforms, improving performance of local governance, civil servants, better management of budget and investments, as well as in providing trainings and capacity-building of public authorities, fostering processes of accession to the EU and modernisation of public administration in different countries and regions in the world.

As most of our projects are EU funded, we have gained specific experience in EU pre-accession process of many different countries, mainly in SEE region: Croatia, Serbia, Montenegro, Bosnia and Herzegovina, Macedonia, Albania and Kosovo.

GENERAL SUPPORT TO PUBLIC ADMINISTRATION

- Strengthening the institutional capacity of the public administration institutions involved in reforms and modernisation

- Alignment of national legislation with the *acquis communautaire*
- Systematic professional development and provision of trainings to public administration staff
- Public administration reform with the emphasize on the improvement of public services delivery
- Promotion of efficiency, effectiveness, accountability and quality management in the public sector
- Development and promotion of economic and social cohesion
- Implementation of projects and strategies on good governance, public administration reform and new public management in public administration
- Support to improve the delivery of public services, technical advice and transfer of tools for better management and planning in public administration
- Institutional strengthening and capacity building to the public administration in the development and establishment of organizational structures
- Developing and establishing the monitoring and evaluation functions for different institutions
- Improvement of utilisation of EU funds, public procurement and strategic investment planning

MAIN PROJECTS



TECHNICAL ASSISTANCE TO THE SERBIAN AUTHORITIES FOR THE MANAGEMENT OF PRE-ACCESSION ASSISTANCE, SERBIA, EU – IPA, 2014–2016, 1,425,000 €

The overall objective of the project is to assist the Serbian administration to effectively manage EU pre-accession assistance in order to accelerate preparations for EU membership.



POLICY AND LEGAL ADVICE CENTRE (PLAC), SERBIA, EU – IPA, 2016–2018, 2,607,300 €

Main purpose of this project is to foster the process of accession negotiations between EU and Serbia by supporting the effective alignment of Serbian national legislation with the acquis and its implementation and by further building the capacities of involved stakeholders.



EU IN SERBIA COMMUNICATION NETWORK (EUINFONET), SERBIA, EU – IPA, 2015–2017, 1,109,300 €

The overall objective of this contract is to assist EU Delegation's public diplomacy activities and to raise public awareness about the EU, its values and policies.



FURTHER SUPPORT FOR IMPLEMENTATION OF DECENTRALISED IMPLEMENTATION SYSTEM, SERBIA, EU – IPA, 2010–2012, 1,787,500 €

The overall objective of the project was to support the Government of Serbia in developing its administrative and technical capacities in relations to the management of the Instrument for the Pre-accession (IPA) under Decentralized Implementation System.



MUNICIPAL INFRASTRUCTURE SUPPORT PROGRAMME IPA 2008, SERBIA, EU – IPA, 2010–2016, 13,243,493,56 €

The overall objective of the project was to strengthen capacity of public authorities in Serbia to develop and implement policy reforms on the decentralisation of local government leading to improved local governance, better management and absorption of EC investment funds for new and rehabilitated assets.



MUNICIPAL SOCIAL AND ECONOMIC INFRASTRUCTURE, KOSOVO, EU – IPA, 2009–2014, 2,491,000 €

The main purpose of the project was to improve performance of public services in municipalities throughout Kosovo, enhance socio-economic development and economic infrastructure, and to support the implementation of the decentralisation process.



MODERNISATION OF LOCAL PUBLIC SERVICES IN THE REPUBLIC OF MOLDOVA, MOLDOVA, GERMAN GOVERNMENT, 2013–2015, 3,331,139.00 €

The project aimed at reforming local public administration in Moldova and enabling sustainable delivery of local public services by the local public authorities and service providers, in accordance with national, regional and local development strategies and other relevant legislation.



SUPPORT TO LOCAL GOVERNMENT, KOSOVO, EU – IPA, 2009–2011, 2,987,740 €

Overall objective of the project was to support local governments of Kosovo to advance the reform and capacity building in the context of the on-going decentralisation process in line with principles of good governance and European standards.

MAIN PROJECTS



SPECIALIZED TECHNICAL ASSISTANCE FOR THE SUPPORT PROGRAM TO THE PUBLIC ADMINISTRATION AND THE REGIONAL INTEGRATION (SPARI), HONDURAS, EU, 2012–2015, 2,493,480 €

The aim of this project was to provide TA to support Honduras in promoting a higher degree of social cohesion by strengthening state institutions and CSOs in charge of implementation of development strategies related to poverty reduction, social protection, and an improvement in the management of public finances.



DEVELOPMENT OF INSTITUTIONAL CAPACITY AND PROJECT PIPELINE FOR EU STRUCTURAL FUNDS- POST-ACCESSION – PROJECT PIPELINE FOR IPA / EU STRUCTURAL FUNDS, CROATIA, EU – PHARE, 2008–2010, 4,120,561 €

The overall objective of the project was to build capacities of the Croatian PA for Croatia's effective participation in the EU Cohesion Policy by enhancing the capacity of all relevant stakeholders to prepare high quality projects/schemes and ensure timely and efficient management of such projects/schemes.



TECHNICAL ASSISTANCE FOR THE SUPPORT PROGRAMME FOR THE PUBLIC ADMINISTRATION REFORM IN DOMINICAN REPUBLIC, DOMINICAN REPUBLIC, EC, 2011–2014, 1,399,300 €

The main objective of this contract was to contribute to the strengthening of the governance, social cohesion and the modernization of the government of the Dominican Republic through the professionalization of the civil service, the quality of public services and the institutional strengthening.



STRENGTHENING THE CAPACITY OF THE INSTITUTIONS TO MANAGE AND IMPLEMENT THE OPERATIONAL PROGRAMMES, MACEDONIA, EU – IPA, 2011–2013, 1,599,710 €

The project's overall objective was to strengthen the administrative capacity of the country in order to achieve sound and efficient management of the EU funds mainly by enhancing the capacities in the monitoring and evaluation process.



INSTITUTIONAL AND CAPACITY BUILDING IN THE EMPLOYMENT SECTOR IN BIH, BOSNIA AND HERZEGOVINA, EU – IPA, 2011–2013, 2,382,400 €

The aim of the project was to improve the institutional capacity of labour market management and employment service delivery at national, entity and sub-entity levels and to contribute to the overall development of society and promotion of economic and social cohesion.



REGIONAL HOUSING PROGRAMME IN FOUR WESTERN BALKAN COUNTRIES (BIH, HR, MNE, SRB) – TA FOR FORMULATING THE FEASIBILITY REPORTS AND FOR IMPLEMENTING THE COUNTRY HOUSING PROJECTS, SERBIA, BOSNIA AND HERZEGOVINA, MONTENEGRO AND CROATIA, EC, 2012–2017, 12,555,189.00 €

The overall objective of the TA is to carry out functional review of the Lead Institutions in Partner Countries and support public administration reform in order to improve effectiveness in the preparation of Country Feasibility Reports, public procurement, strategic investment planning and utilisation of EU funds and preparation of Country Housing Programmes.





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